

THE OSBORN FOUNDATION



2019-2020

COMMUNITY IMPACT REPORT

MISSION

To provide superior living communities and health care services while assuring The Osborn's long-term financial security and maintaining our commitment to charity.

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LETTER FROM THE PRESIDENT AND CEO

Dear Residents, Families & Friends,

As I write to you on a beautiful summer day, I reflect on work and life at The Osborn in 2019 through the lens of 2020. It has been an unprecedented time for our community, our country, and the world. Today, we have a heightened sense of our global interdependence and the value of even the smallest daily human interaction.

A commitment to caring

At The Osborn, these personal interactions are at the heart of our work. We are committed to providing the best possible community for our 430 residents every day. For those residents who outlive their resources, our Charity Care program provides the security of knowing they will have a home and healthcare throughout the continuum as their needs change.

Delivering this exceptional care are over 800 people who work on campus or in the communities served by Osborn Home Care. We've created a culture that respects and empowers staff members with professional development, wellness programs, and teamwork activities. As we have seen in the past months, their extraordinary dedication to providing the best possible care comes from a deep personal commitment to others.

Just as we are committed to our residents' well-being, we are committed to keeping our campus secure and healthy as well. Resident homes are refurbished on an ongoing basis, our newly-designated arboretum and grounds are beautifully maintained, and we are vigilant in making sure our buildings are safe and clean for all who live here, work here, and visit us.

Celebrating all that life has to offer

In the last year, we have found new ways to inspire and engage our residents. Our college-level classes with Manhattanville College, our WellSpring speaker series, concerts, walking groups, art, fitness, and meditation classes offer residents myriad ways to expand their interests. We've launched a new, mobile-friendly website, created a wealth of online resources, and helped residents use new technologies to communicate with family and friends. We continue to develop new ideas and opportunities that enable our residents to live their most active, engaged, and vibrant lives.

Planning for the needs of the future

As only the fifth CEO in the history of The Osborn, I am grateful for the foresight of those who came before me. I understand the value of long range planning. Our success comes from our experience and from our preparedness. When we observed the cultural shift to aging in place, we formed Osborn Home Care – now a \$19 million business. We observe changing trends among the senior demographic in the region and respond with programs, services, and spaces that meet them. We continue to evolve, enhance, and expand to meet the ever-changing needs of our residents and those in the community who enjoy our programs.

Stewarding our resources

Financial security is one of the hallmarks of our enduring legacy. Demand for the unique excellence of our community remains high, and our occupancy levels are consistently above national averages. Our financial resources are conservatively managed to weather changes in the market and we continue to have a stable Fitch A- rating. The Osborn has been at the center of senior services in Rye for over 110 years. We offer campus activities to the community, and serve as an employer, a customer, and tax payer. We look forward to continued strength in the decades to come.

On behalf of the Board of Trustees, the management team, the residents, and staff, I want to express my deepest gratitude for your generous support of this extraordinary organization.

Sincerely,

Matthew G. Anderson
President and Chief Executive Officer

THE OSBORN: 2019 *by the Numbers*



TOP | U.S. News & World Report rating for
The Pavilion short term rehabilitation*

5-STAR
CMS (medicare.gov) rating
for Pavilion Skilled Nursing

53 STUDENTS
received
Academic Achievement
Grants

\$43 million
Operating budget

LOCAL
organizations
supported **47**

\$3.75 million
Charity
Care
GIVEN

Total **435**
RESIDENTS

Clients served by
Osborn Home Care
637

800+
EMPLOYEES

A- Fitch
rating

REHABILITATION
225 patients

Raised by Miriam's Attic
for Charity Care
\$67,510

*U.S. News & World Report evaluated over 15,000 nursing homes across the country, including 619 licensed facilities in New York State. Of those 619 in New York, The Osborn Pavilion was one of seven that received the top rating in Short-Stay Rehabilitation.

AROUND CAMPUS

Life at The Osborn creates so many opportunities for residents to expand their interests, develop new friendships, and spend time in nature.



A resident art exhibit promotes creative expression.



The holiday sing-along is a highlight of the season.



Matt Anderson with residents Leone Risman and Pat Blum at the Fountain Party.



Traditional Veterans Day putting tournament for residents and staff.



The Rye Walking Club meets up with residents for a walk around campus.



Looking their best at the Sterling Park fashion show.



Regina Slawek shows off her work at Paint Night.



Ann Unger and Aileen Novick at the Mardi Gras party.



Debby Hansen and Margaret Cheney at the Garden Club Tea in the Betty Neagle Garden.



A Pavilion resident reads with a local student.



Senator Shelley Mayer honors Veterans William Collier and centenarian Lee Starr.

FOUNDRESS LUNCHEON

The fall luncheon honored “Women Who Make a Difference,” Dawn French from White Plains Hospital and Jana Seitz from Edith Read Sanctuary. Speaker Carrie Reborá Barratt, CEO of the New York Botanical Garden spoke about the intersection of art and nature in design.



Mary Hory, Emmy Klarberg, Mary Sykes, and Fran Buckley



Jennifer Kelley, Joyce Infante, Stephanie Giroux, Dana Marnane, and Jon Bohrer



Janet Montag and Rosemary Middleton



Mayor Josh Cohn with SPRYE's Joan Feinstein and Barbara Brunner



Matt Anderson with honorees, Dawn French and Jana Seitz



Speaker Carrie Reborá Barratt with Matt Anderson



Nancy Howard Cobb and Cynthia Howard



Residents Sandy Carr Motland and Randy Motland



Wendy Nagle with Elisabeth Mitchell



Nancy Reese, Martha Beebe Knowles, and Judi Linton

CHARITY CARE

The story of The Osborn began more than 100 years ago with a legacy gift from our foundress, Miriam Osborn, who wanted to create a place where her aging friends and neighbors could live comfortably — even if they outlived their resources. Over a century later, caring for those in our community remains central to our mission.

We at The Osborn are inspired by the vitality of the extraordinary men and women who make up our community. With today's seniors living longer than in the past, some may find themselves turning to The Osborn for financial assistance as they age and possibly need extra care.

Those who qualify for the benefits of our Charity Care program could be your neighbors, family, or friends. Former teachers, nurses, those who served in the military and community leaders; people with varied professional backgrounds and family networks might need our help. The names of those receiving support from The Osborn are kept in confidence to protect their privacy, and they are treated with the same respect and given the same excellent care as all our residents.

The Board of Trustees is committed to continuing this practice by allocating a portion of our investment income for Charity Care. In addition, a portion of the proceeds from the annual Foundress Award luncheon and funds from sales at our resale shop, Miriam's Attic, go to support this vital program.

We hope you will consider making a contribution, or earmarking a gift in your will, to support those friends and neighbors who may need our care today, as well as tomorrow.

“Our Mom didn't just find beautiful first-rate facilities and experienced health care professionals at The Osborn; she found a warm, welcoming, caring community. She found nurses, social workers, executives, waiters and housekeepers all dedicated to making life better for her and all the residents. She found people who celebrated with her, comforted her, worried about her, and loved her. She found a community of friends. For 15 years she was an active participant in the vibrant Osborn Family.”

— Son of a resident Charity Care recipient

THE MIRIAM OSBORN MEMORIAL ARBORETUM



“I am grateful for just being here at The Osborn. What could be more wonderful than to be outside on our front path, admiring our beautiful garden filled with daffodils and the budding trees! It’s enchanting and good for the soul, for sure.”

—Nora Kobelt, Resident

At the beginning of the last century, our Co-Founder, John Sterling, envisioned a landscape plan that was modeled after the “pleasure grounds” of England with a winding carriage drive, open lawns and shaded walks. Sterling’s intention was to plant at least one tree of each variety suitable for the climate. In all, 2,258 trees were planted under his watch, some from seeds brought by European laborers. Special care was devoted to planting “specimen” trees of exceptional beauty and many remain today, to the delight of those who visit the campus in every season.

Our trees continue to inspire us. The benefits of spending time in nature are widely known to promote health and a sense of well-being. The beautiful trees of The Osborn are a unique and enduring treasure that enriches the lives of all who live and work here.

OUR PLAN

In 2019, your generous donations enabled The Osborn to complete a professional inventory of our trees, including the creation of an interactive map, removing those trees that posed an immediate safety risk, planting several new trees, and applying descriptive tags to all. Through this work, we are pleased to announce that we have achieved Level I Arboretum status. We are advancing our goals in four areas:

- **Safety** – Removal of trees that pose a risk to residents or property.
- **Health** – Care, including pruning, support, disease control, and fertilization.
- **Education** – Label trees, share maps, and offer campus tours to support learning.
- **Growth** – Planting to achieve the appropriate balance and diversity of species.

YOUR SUPPORT

Trees are living organisms subject to age-related decline with damage from weather and insects. The long-term health of our tree population depends on the establishment of an endowed fund that will provide regular income to support the care and future growth of The Osborn trees – today and well into the future. You can help us protect this valuable resource and prepare for the future by making a gift or pledge to the Campus Tree Fund.

WAYS OF GIVING

The Osborn Foundation was formed in 2015 so residents, families, and friends could support programs and projects that improve the lives of those in our community. Donations can be directed to demonstrate your personal commitment to an area that means the most to you, or given to the area of greatest need.

There are many ways to support the work of The Osborn Foundation. You can direct your gift to:

- The Osborn Charity Care Program
- The Campus Tree Fund
- Employee Enrichment Programs (including Academic Achievement)
- Where needed most

TIP: You can dedicate your contribution “In Honor of” or “In Memory of” a family member, friend, or special staff member.

IT’S SIMPLER THAN YOU THINK

- **Retirement Accounts or Life Insurance Policies** – You can make The Osborn Foundation the beneficiary of your IRA or other retirement account; likewise The Osborn Foundation could be named the beneficiary of your fully paid life insurance policy.
- **Gifts of Stock** – You can donate appreciated stocks to The Osborn Foundation. This gives you an income tax deduction for the full value of the stocks and eliminates the burden of capital gains taxes.
- **Gift in Your Will** – You can make a gift in your will, either a specific dollar amount like \$10,000, or a percentage of the total value before (or after) other gifts have been made.

TIP: Your entry fee is 100% refundable once your garden home or apartment is reoccupied. All or part of that refund could go to support programs that will benefit residents and employees of The Osborn.

CHARITABLE TRUSTS: A WIN/WIN

You can transfer cash, securities, or other assets to The Osborn Foundation through a charitable trust during your lifetime. You will gain a tax deduction and receive an income for life.

TIP: The income from your Charitable Trust can fund your fees in another level of care at The Osborn or wherever else you choose to live.

To learn more about ways you can make a gift to support our mission, please ask your financial, tax, or legal advisor, and refer any questions to: Jennifer Christensen, Director of Development 914-925-8372 or email: jchristensen@theosborn.org. The Osborn Foundation is a 501(c)(3) charitable organization based at 101 Theall Road, Rye, NY 10580. Tax ID #47-4600655

“I have had a fantastic experience living at The Osborn,” Dr. Pasciuti explains. “I love the campus and the staff here and want to know that my regard will manifest itself for years to come.”

Resident Dr. Edward Pasciuti made a legacy gift to The Osborn Foundation in the form of a Charitable Remainder Unitrust. This gives him a monthly income; the remaining value of the trust will transfer to The Osborn Foundation to fund the programs that mean so much to him.

2019 DONATIONS TO THE OSBORN FOUNDATION

The Osborn Foundation, is deeply grateful to the individuals, families, Trustees, staff, and businesses who contributed to advance the mission of our community through charitable gifts last year. The following lists includes the names of those who made donations to The Osborn Foundation between January 1 and December 31, 2019.

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CARING FOR OTHERS



Marketing's Deb Garvin and Richard Sgaglio, VP, with Christa Daniello, VP Sales at the Alzheimer's Walk.



Osborn Home Care's Felicia Tandoh poses with her son, Stephen Opoku, after the Academic Achievement Award ceremony.

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Ruth Bachrach and Life Enrichment’s Charlene Francis collaborate on a quilt during Breast Cancer Awareness Month.



CEO Matt Anderson is honored by the Visiting Nurse Services Group, along with Dr. William Smith, President & CEO, Aging in America, and Gera Looser, Westchester Care at Home RN.



Aileen Novick, HR’s Maria Siano and Life Enrichment’s Lisa Hoxie after the fall Pizza Walk.

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Trustee Rod Rolett shared the experiences he and his wife had while biking across Scandinavia.

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Rotarians Richard Sgaglio, VP Marketing, and Michele Thomas, EVP Osborn Home Care, load backpacks for children in need.



Louis and Jackie Berlin are among the 95 residents and neighbors who volunteer on campus.



Osborn Home Care’s Cecilia Mba received the Lawrence and Constance Corroon Scholarship for professional development.

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Campus canines and their four-footed neighbors compete for treats at The Osborn's Dog Days event.

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